

Faq - Santa Massenza

Required clothing

Please wear comfortable clothing and flat footwear, without heels comfortable and closed suited to the environmental and logistic conditions of the area; a warm coat or jacket is required even in the summer months.

Picnic area

A pleasant green area equipped with benches and playground is located next to the plant and faces the Lake of Santa Massenza.

Cash cards and credit cards

The ticket office and bookshop accept cash, cash cards and Visa, Visa Electron, Mastercard, Maestro and CartaSi credit cards. Diners and American Express are not accepted. Banknotes of €200 and €500 are not accepted.

Dogs

For safety reasons, dogs may not enter, but should wait, properly secured, in the outdoor green areas.

Food and beverages

Food and drinks may not be brought inside the plants. An automatic snack and drink dispenser is available in the bookshop. Coffee shops, pizzerias and restaurants are located in the immediate vicinity of the plant.

Mobile phones

Mobile phones are not allowed.

Luggage deposit

There is no luggage deposit at the plant.

Length of visit

The total length of the tour is approx. 2 hours

Machinery and equipment

It is strictly forbidden to touch the machinery and equipment present.

Parking

Outside the plant there is a free, unguarded parking area for buses and cars.

Strollers

Strollers may be taken inside the plant.

Video and photographs

Filming and taking photos inside or outside the plant is not allowed without written authorisation

Disabled visitors

The disabled and their carers are admitted free.

Some areas of the plant cannot be visited by the wheelchair-bound.

For safety reasons, it is required to book in advance the tour for the disabled.

Children under age 18

Children under age 18 may participate the guided tour only if accompanied by an adult responsible for them.

Guided tours only

The plant allows guided tours only; visitors may not wander freely around the plant.

Weather conditions

Guided tours are held in all weather conditions.